June 19, 2020

To: Tiffany Delgado

Re: Grade Appeal

Email: msherman@egcc.edu

Dear Tiffany,

I am approving your request for a grade change.

For context, Spring 2020 was the first semester using Canvas (at least for sections of Math 120), and we had been using My Open Math for less than a year. The fact that assignments that had not been completed in My Open Math were not updated with 0’s after the due date in Canvas was not something I was aware of until after the semester began, which is why it was not in the syllabus. However, this issue would make a student’s grade look higher than it actually was, since Canvas essentially dropped all the 0’s for incomplete assignments from a student’s grade. Therefore, when I was made aware of this issue, I sent out an announcement in Canvas to all students, telling them to check their grade in My Open Math and not in Canvas, as My Open Math did impute 0’s for incomplete assignments once the due date had passed. However, after you emailed me asking about your grade, I did some research and found out that students did not have access to their grade in My Open Math. For this reason, I am approving this request.

Milan Sherman